



**Committee on Accessible Transportation
Business Meeting Minutes
Wednesday, April 16th, 2025
9:00 a.m. – 11:30 a.m.**

Recording

<https://tmshare.webex.com/recording/service/sites/tmshare/recording/c9f7b710fd0b103d9ee882e60ac4bd15/playback>

Password: nQ2yrdnS

CAT Members

Jan Campbell
Annadiana Johnson
Claudia Robertson
Dave Daley
Richard Hunter
Patricia Kepler
Jason Jablow
Sky McLeod
Franklin Ouchida
Stella Moore
T J Anderson

Absent

Kathryn Woods
Tre Madden

Guests/Public

Madeline Temple
Ryan Skelton

TriMet

Justin Rossman, Sr. Community Engagement
Samuel Hartman, LIFT Service Quality Administrator
Pat Williams, Dir. Security & Emergency Mgmt.
Eileen Collins Turvey, Dir. Accessible Transportation
Kaylee Knowles, Web Accessibility
Mary Hicks, Sr. Admin Asst. ATP
Kittie Kong, Sr. Community Engagement
Austin Wiens, Sr. Admin Asst. CIS
Raychel Schindelman, Digital Accessibility Spec.
Christina Barboza, Mgr. Community Engagement
Erin Graham, Board of Directors, CAT Liaison
Joseph Camper, Sr. Analyst ADA – Legal Services
Nikki Sato, Software Developer
Pat Williams, Dir. Security & Emergency Mgmt.
Alan Lehto, Sr. Dir. Service Planning
Jonathan Lewis, Gen. Mgr. Transdev
Joe Tobias, Sr. Project Mgr.

Agenda

09:02 - **A. Opening Remarks** – Jan Campbell

1. Introduction round table
2. Approval of Agenda, adjust the agenda to add a report for Transit day at the Capital. Motion to approve by Dave Daley, second by TJ Anderson. No discussion, all in favor none opposed.
3. Approval of March Business Minutes, Motion to approve by Claudia Robertson, second by Richard Hunter, no discussion, all in favor, none opposed.

09:10 **B. Update for Transit day at the Capital by Justin Rossman.**

CAT members shared their experience at Transit Day and the messages they shared with the legislature. The focus was on funding for the transportation needs of older adults and people with disabilities, with specific conversation around LIFT. Members advocated through their lived experience and the need for continued funding for accessible transportation.

09:15 - **C. Safety & Security – Pat Williams Dir. Security & Emergency Mgmt.** Provided an update on recent security initiatives. Blue light phones are continuing to be installed along the Banfield Corridor. CAT requested an audible alert to be added to the phones to make them accessible to sight impaired riders, but current TriMet infrastructure does not lend itself to the added functionality. The Max Blue line platforms will be the next focus of installation efforts.

Pat Williams also reported that **the elevator access control project** now has added functionality to accept printed bus tickets with a new QR Code printed on the ticket. The project will continue to rollout to grade separated elevators along the alignment as well as monitoring the elevators 24/7 from the new security operations center.

Pat Williams also reported on the increase of security personnel, both contracted as well as TriMet employees.

- This brought up several questions by CAT members regarding security issues and what are best options and practices for removing those who are threatening, smoking or how to manage seating space due to overly large wagons. CAT also shared some of their personal security issues they have encountered. Sky McLeod reminded attendees that Mental illness is part of the disability community and feels that TriMet security needs more de-escalation training.

Pat Williams explained about the fine balance between removing people versus talking to them and allowing them to calm down and stay, or otherwise be made to leave. Security is continuing to evolve due to these problems.

09:50 - **D. General Public Comment**

- Madeline Temple asked for an update regarding who was chosen for the CAT committee.
- Ryan Skelton asked if there will ever be an arrival/departure screen at the Gresham Transit Center as it is heavily used. He also asked about more lighting where you cross the Rail tracks at the Moda Center. He will also reach out to Jan Campbell regarding what TriMet's legislative priorities were so that ILR can support this advocacy.

09:55 - **E. LIFT subcommittee update** – LIFT Co-Chair Jan Campbell, liked the inclusion of action items as the subcommittee meeting minutes.

- TJ Anderson gave a brief update of the Sub Committee meeting.
- Dave Daley, talked about the year to year data comparisons on the LIFT report are confusing.
- Several CAT members shared that the new LIFT wraps are a great form of advertisement for TriMet and paratransit, they are enjoying the different ones they see.
 - Eileen Collins-Turvey commented that there is a flyer created each year which includes a picture of each LIFT wrapped vehicle. Eileen will include a flyer showing the vehicle pictures, descriptions and what inspired each of the artists, in the next meeting packet.

10:05 - **F. 82nd Ave Community Advisory Committee update** – Franklin Ouchida shared that the focus of this current Community Advisory Committee efforts is on Business Access and Transit (BAT) lanes, but there are concerns from CAT on the time it takes for people with mobility impairments to cross larger intersections, so planning should be inclusive of those needs. Stops are being proposed at approximately 1/3 of a mile apart.

10:12 - **G. TriMet Staff Updates – Justin Rossman**

- Shared that CAT and TriMet are coordinating to create a workshop presentation covering best practices in developing Public Advisory Committees for the 2025 Oregon Public Transportation Conference. Putting together a team to create a workshop. If you are interested in helping please reach out to Justin Rossman.
- Executive Committee has 2 positions open, (Committee Chair and Member at Large) CAT members will be voting in the May Business meeting.

- Exciting news around our recent CAT interview process. Sam and Board president Lewis confirmed the selections committees' slate that was presented. Justin Rossman will be making contact with all of those that interviewed and let them know whether or not they were chosen.
- Reminder next Monday of the pilot for new Fare boxes that are being installed on buses. This will be held at 1:30pm following the new MAX operator training.
- Three Members will be attending the Street Trust OATS conference next week. Jan Campbell, Richard Hunter and Franklin Ouchida.
- Eileen Collins-Turvey shared about the APTA conference in Austin TX last week, where she led a panel discussion on fixed route mobility. Because most mobility conferences, accessibility is centered on paratransit and there needs to be conversation about how to improve accessibility on fixed route. There were also a few other TriMet presenters on panels who were presenting at this conference as well. Several different topic discussions including technology, trends, elevator access control projects etc.

10:20 - **H. Committee Member Feedback & Discussion**

Richard Hunter asked if there had been a decision regarding our work on quarterly or semi-annual in person hybrid meetings schedule. This will be taken back to the Executive Committee for planning.

10:25 - **I. TriMet Board of Directors Update** – Director Erin Graham,

Shared that in the Board of Directors meeting they talked about expanding POIC. This is a strong and growing opportunity for safety collaboration with folks who also need good employment opportunities.

She also provided a brief conversation regarding the budget uncertainty within the Federal environment. Which also included volatility in the bond market due to the tariff announcements and what capital projects may be delayed.

Dave Daley commented that he is depending on Erin Graham to speak on behalf of the older adults and the STIF process during these conversations.

10:35 - **J. Break**

10:45 - **K. TriMet Business Plan** – Alan Lehto, Senior Director, Service Planning

Went through the Business Plan FY2026 – 2030 presentation provided to CAT in the Business meeting packets. It describes what TriMet is doing over the next 5 years to

make progress to serve our riders and the broader community. This includes projects, cleanliness and infrastructure.

- Dave Daley, requested a list of TriMet stops that are not navigable by mobility devices and the Increase of onboard capacity for those using mobility devices.
- Claudia Robertson commented, there are no pictures within this presentation showing people with disabilities or older adults.

11:15 - L. Comments and questions

Richard Hunter found OATS and downloaded it to find the schedule of events, tickets etc.

Patricia Kepler shared information from a friend about traveling on bus line 73 and getting off to transfer at SE 122nd there is a flat island, however there are no tactile strips to alert a blind person when they're in the island. Patricia asked if this is common.

Franklin Ouchida – Mobility device stranded due to lack of electricity. Driver left them there at the stop stranded. Customers there actually pushed the rider on and off the bus. Needs to be an investigation as to what should happen if a mobility device runs out of power.

- Eileen Collins said this has happened before and LIFT Service supervisors are sent to help the person and their mobility device onto a LIFT vehicle and transported.

11:29 - M. Upcoming CAT meetings

- Wayfinding Ad Hoc April 22nd at 9:30am
- Executive Committee Planning May 6th at 9:30am
- LIFT Subcommittee May 14th at 9:30am
- Business Meeting May 21st at 9:00am

Upcoming CAT new operator trainings:

- Bus New Operator Training – April 17th 11:45am
- MAX new operator training – April 21st 12:15pm
- LIFT New Operator Training – May 8th 1:00pm

11:30 - N. Adjourn Business Meeting – Move to adjourn the meeting – Claudia Robertson seconded.

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